

## Withdrawal from the purchase agreement

Was something different than you expected?

If you wish to withdraw , please give us the following information:

Your order (invoice) number:

Name and surname of the purchaser / Company:

Contact information (in case it's different from the original order):

Which product does the return concern? (name or code of the product)

What is the reason for you returning the goods?

- I don't like the product
- I made a mistake while placing the order
- Other:

What is the state of the product you're returning?

- Used
- Unused (original packaging is unopened)
- Opened (unpacked but unused)

How do you prefer to resolve the problem?

- A voucher in the value of the returned goods
- Return of the purchase price to the account. We will refund the transaction back to the original payment method.

Thank you for your information!

We'll handle your return and get back to you as soon as possible.